

### Got a Broken Link?

According to an April '98 web usability study by the Georgia Institute of Technology, users rate broken hyperlinks as the second biggest problem, right behind slow-loading pages.

LinkAlarm is a new service that aims to aid Webmasters in the ongoing battle to keep their sites accurate and up-to-date. The service costs about \$20 annually. Details at linkalarm.com.

### Paint Shop Pro Updated

If you are a registered owner of Paint Shop Pro 5.0, you can update to Paint Shop Pro 5.01 for free by downloading the update patch on JASC's website: jasc.com.

One improvement: the "undo" saves disk space and runs faster.

### Dirty Dozen Email Scams

After examining over a quarter million email messages from around the nation, the U.S. Federal Trade Commission (FTC) has issued it's top-12 list of email scams.

Called the "dirty dozen," these scams closely match similar scams transmitted by postal mail and telephone solicitors.

The 12 email examples were collected at an FTC email address created to study and help prevent email fraud. The address, uce@ftc.gov, receives 1,000 to 1,500 email messages a day.

The jargon of cyberspace identifies unsolicited email as spam. Its senders are spammers. Using the address lists, spammers solicit by sending spam.

The list is posted at [dgl.com/dginfo/1998/dg980715.html](http://dgl.com/dginfo/1998/dg980715.html).

### Searching The Net

The most popular request the other trainers and I hear is "How do I find something on the Internet?"

Here's our answer: go online to buy WebFerret Pro. This is the most useful software I've ever seen.

It searches 21 Internet directories for the keywords you've entered. In seconds, you'll have dozens of responses to your query. It ties into your web browser so you're only a mouse click away from your answer. Get the software at ferretsoft.com.

--Dave Murphy

### CPA Continuing Education

The MD State Board of Accountancy grants continuing education units (CEU) for Damar Group classes.

**CPAs, this is a reporting year.** CEU credits earned at Damar Group will help you meet your professional training requirements.

### Word Tip

Link PowerPoint and Excel charts right into the body of your Word documents. Don't recreate them; let them update themselves!

In **Word, Level 2** you'll get to hotlink Excel charts into Word. You can even do this across the network or Internet. For all Word users, this is a must-have class!

### Excel Tip

Use borders, fonts, and formatting styles to highlight and draw attention to important information in your spreadsheets.

Practice employing these and other visual enhancements in **Excel, Level 2**. Be more productive, you owe it to yourself!

### Upcoming Classes



Here's a short list of our most popular classes. Call Dave or Ann for a list of all our classes.

Windows 95, Lvl 1 .....	8/6
Word, Lvl 1 .....	7/21, 8/14
Word, Lvl 2 .....	7/30, 8/25
Excel, Lvl 1 .....	8/13
Excel, Lvl 2 .....	7/29, 8/31
Excel, Lvl 3 .....	8/7
PowerPoint, Lvl 1 .....	7/22, 8/12
PowerPoint, Lvl 2 .....	7/31, 8/17
Access, Lvl 1 .....	8/4
Access, Lvl 2 .....	7/24, 8/21
Netscape, Lvl 1 .....	7/23, 8/20
Making \$\$\$ on the Net	7/23, 8/20
Website Dev, Lvl 1 & 2 .....	8/10
MS FrontPage 98, 1 .....	8/5
PageMaker, Lvl 1 .....	8/26 & 8/27
PageMaker, Lvl 2 .....	call
Act!, Lvl 1 .....	7/27
MS Project, Lvl 1 .....	call

### Customers Speak Out...

**"I found out everything that I needed to know."**

*Charlene Greaves, Spectara*

**"Thank you for having such a nice instructor."**

*Anne Sawyer, Iron Mountain*

**"The best computer training class I have had in a long time"**

*Vickie Knorr, Principal Residential Mortgage*

### Subscriptions

To add or remove a subscription, call 410.290.7000. Previous editions: [dgl.com/docs/pce.html](http://dgl.com/docs/pce.html).