

McAfee Detects Back Orifice 2000

Back Orifice 2000 (BO2K), released at DefCon by the Cult of the Dead Cow hacker group, has network administrators scrambling to beef up their network security because once installed on a PC, BO2K grants full access to that network workstation: anything that could have been done at the PC's keyboard can be done remotely by either the network administrator or worse, a system cracker.

BO2K can infect Windows 95/98 workstations as well as Windows NT workstations and servers. It can be delivered as an executable file via an email attachment and gets promulgated much like email-borne PC Trojan horses (similar to computer viruses).

Free updates for registered users of McAfee VirusScan can detect and prevent BO2K from infecting standalone and network PCs.

Training Tip

When presenting a training seminar, always allow the participants to set their expectations before class starts. Ask the participants what they want to learn, and write their expectations on the board and leave them there throughout the seminar.

Learn to become a professional trainer at our ITrain-certified *Train the Trainer seminar* on Thursday and Friday, September 2^d and 3^d.

I'll personally lead this 2-day seminar, and it's appropriate for all trainers, regardless of subject-matter specialty. This is the first step in the required "boot camp" for ITrain certification; details and online registration at itrain.org.

Office 2000 Training Required

In an online survey earlier this month, 56% of respondents reported that they will attend training to help in their upgrade to Microsoft Office 2000.

MS Office 2000 is the long-awaited successor of Office 97. New versions of Word, Excel, Access, PowerPoint, and Outlook include many new features that make common office tasks a breeze.

Annual Training Survey

A recent survey of our newsletter subscribers found that over 52% attended at least two weeks of training each year.

This tracks with other surveys we conduct of IT trainers, who each attend two weeks of annual training.

Customers Speak Out

"Appreciate your letting us customize the course for our specific needs." *Hayes Merkert, Manekin*

"This class helped me understand those "little" problems and gave me the tools to solve them. Thanks."
Tobi Morris, College Bound Found.

"I love coming to Jeff's classes. I learn many new things each class. I always leave happy."
Aspasia Kyte, Johns Hopkins Hosp.

"The small class was ideal."
Ervin Reid, Strategic Field Associates

"It was lots of fun, very informative!"

Barbara Kornick, Pacific Rehab

"Best class I've ever attended!"
Lynn Hall, Spectera

Upcoming Classes



Here's a short list of our most popular classes. Call Dave or Ann for a list of all our classes.

Windows 95/98/NT, Lvl 1 ..	8/17, 9/7
Word, Lvl 1	8/3, 8/13, 9/10
Word, Lvl 2	8/26, 9/24
Excel, Lvl 1	8/11, 9/13
Excel, Lvl 2	8/19, 8/20, 9/27
PowerPoint, Lvl 1	9/15
PowerPoint, Lvl 2	9/30
Access, Lvl 1	8/9, 9/9
Access, Lvl 2	9/21
Netscape, Lvl 1	9/14
Internet Marketing	9/14
Website Dev, Lvl 1 & 2	8/5, 9/23
FrontPage, Lvl 1	call for dates
PageMaker, Lvl 1	8/24 & 8/25
PageMaker, Lvl 1	9/28 & 9/29
Act!, Lvl 1	8/16
MS Project, Lvl 1	call for dates
QuickBooks, Lvl 1	call for dates
Train the Trainer, Lvl 1	9/2 & 9/3

MSN Chat AOL?

Microsoft released MSN Messenger Service, that let's MSN users send instant messages to one another and users of the competing AOL Instant Messenger.

Microsoft drew much criticism because users of its instant messaging system can send and receive messages with AOL users: Microsoft's product is the first to break the parochial barrier in a big way. And Microsoft users can tell when their pals are online, even if they're using AOL's messaging system -- but the reverse is not true.

Subscriptions

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