

Training Tip

When presenting a training seminar, always allow the participants to set their expectations before class starts. Ask the participants what they want to learn, and write their expectations on the board and leave them there throughout the seminar.

Learn to become a professional trainer at our ITrain-certified *Train the Trainer seminar* on Thursday and Friday, September 2^d and 3^d.

I'll personally lead this 2-day seminar, and it's appropriate for all trainers, regardless of subject-matter specialty. This is the first step in the required "boot camp" for ITrain certification; details and online registration at itrain.org.

Excel 97 Security Hole

A security flaw in Microsoft's Office 97 software allows a cracker (malicious cyber-attacker) to delete files or manipulate data of an Office 97 user, Microsoft has confirmed.

The point of attack comes through an ODBC driver in Excel 97, the spreadsheet program for Office 97. A malicious hacker can create an Excel spreadsheet that takes advantage of the opening in the database driver, letting him or her delete files or "perform other malicious acts," Microsoft said.

Details posted to dgl.com/itinfo/1999/it990801.html.

Paint Shop Pro 6.0

Jasc has just uploaded beta 4 of web designers' favorite graphic tool, Paint Shop Pro. PSP is a professional graphics and photo-editing software. Details at dgl.com/itinfo/1999/it990806.html.

New PCs Allow Unwanted Internet Hackers

Some popular models of PCs from Compaq Computer Corp. and Hewlett-Packard that include pre-installed and configured Microsoft Windows are leaving the new owners at a significant risk of malicious intrusion via the Internet.

Microsoft Corp. and Compaq Computer Corp. on Friday confirmed the existence of several significant software security flaws that could enable intruders to gain access to the computers of millions of customers and to damage their data via email or through commands sent from a malicious website.

Details posted to dgl.com/itinfo/1999/it990731.html.

Customers Speak Out

"Loads of information - great hands on experience. Great instructor"

Maryann Battaglia, Manekin

"You concentrated on the areas that were important to my business!"

Larry Kent, Kent Systems

"For the third time - thanks for another great learning experience!!!"

Sharon McLemore, Manekin

"It was lots of fun, very informative!"

Barbara Kornick, Pacific Rehab

"I enjoyed the class very much. It gave me the basic knowledge that I need for my position. Thank you!"

Pam Hadaway, Severn Savings Bank FSB

Upcoming Classes



Here's a short list of our most popular classes. Call Dave or Ann for a list of all our classes.

Windows 95/98/NT, Lvl 1	8/17
Word, Lvl 1	8/13, 9/10
Word, Lvl 2	8/26, 9/24
Excel, Lvl 1	8/11, 9/13
Excel, Lvl 2	8/18, 8/19, 9/27
PowerPoint, Lvl 1	9/15
PowerPoint, Lvl 2	9/30
Access, Lvl 1	8/9, 9/9
Access, Lvl 2	9/21
Netscape, Lvl 1	9/14
Internet Marketing	9/14
Website Dev, Lvl 1 & 2	8/5, 9/23
FrontPage, Lvl 1	call for dates
PageMaker, Lvl 1	8/24 & 8/25
PageMaker, Lvl 1	9/28 & 9/29
Act!, Lvl 1	8/16
MS Project, Lvl 1	9/7 & 9/8
QuickBooks, Lvl 1	call for dates
Train the Trainer, Lvl 1	9/2 & 9/3

What We Search For

You spent hours fine-tuning your pages to improve your search engine position. Did you make certain to misspell a few of those crucial words? The people searching certainly will. Misspellings are common.

A few years ago I wrote an article in ITinfo about search engine voyeurism. And a few days later the peep holes were closed. But I've come upon a few more holes in the fence. Through these you can watch the neighbors in their naked glory. Details at dgl.com/itinfo/1999/it990728.html.

Subscriptions

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