

### Tech Notes: Fast & Easy

When you attended class at Damar Group, you received one of our software learning guides. Training companies around the world use our guides to help their students learn software the easy way.

We're expanding our publishing to add short, tech notes. These faxable help sheets for popular and specialized software get you going fast and easy. Tell us if there's a software program you're having trouble learning. We'll write a tech note for it.

### Trainer's Boot Camp

When presenting a training seminar, invite students to participate by asking questions rather than lecturing. Find out what the participants want to learn, and help them meet their own goals.

Learn to become a better trainer at our ITrain-certified *Train the Trainer Boot Camp* on Wednesday, January 26<sup>th</sup>. Stay for the *Trainer the Trainer Advanced Seminar* on Thursday and Friday, January 27<sup>th</sup> and 28<sup>th</sup>.

I'll personally lead both of these training seminars. They're appropriate for all trainers, regardless of your specialty. This is the first step for trainers pursuing ITrain's Professional Technical Trainer (PTT) certification.

### Longer Domain Names

Internet Domain Registrars, a San Francisco-based company, and one of several companies recently approved by the U.S. Department of Commerce to dispense Internet domain names, has announced plans to extend the limit of domain names from 26 characters to 67 characters. Details at [dgl.com/itinfo/1999/it991216.html](http://dgl.com/itinfo/1999/it991216.html).

### E-Commerce Snafu

So you think you're fully Y2K compliant? Well get a load of this. As of midnight, January 1<sup>st</sup>, you and a few million of your closest friends won't be able to finish any e-commerce transactions.

Many Internet users will find that their "Certificate Authority" certificate has expired. This means their favorite web browser will report an error message when visiting encrypted e-commerce websites. The problem affects all Netscape Navigator versions older than 4.06 and may affect other browsers as well.

Details at [dgl.com/itinfo/1999/it991230.html](http://dgl.com/itinfo/1999/it991230.html).

### Linux Saves Microsoft

It's a bit ironic: because of Linux, the thorn in Microsoft's side, Microsoft still has a free email system. Details at [dgl.com/itinfo/1999/it991228.html](http://dgl.com/itinfo/1999/it991228.html).

### Customers Speak Out

**"We went from zero to presentation in 3 hrs flat. Thank you!"**

*Malik Tuma, McMamee, Hosea, et al.*

**"The training was excellent."**

*David Schuerholz, National Council*

**"Helped me with doing things more efficiently."**

*Anne Darr, HC Chamber of Commerce*

**"Instructor made sure everyone was at the same point and got you up to speed if you were behind. Thanks."**

*Melissa Weaver, STTAR Center*

**"I feel I got personalized training"**

*Rita Lloyd, Strategic Field Associates*

**"I enjoyed this class & I plan to come back for other courses."**

*Valerie LoFrisco, Lake Village*

### Upcoming Classes

Here's a short list of our most popular classes. Call Dave or Ann for a up-to-the minute list of all classes. We update the schedule daily as new classes are opened.



Windows 95/98/NT .....	2/1
Word, Lvl 1 .....	1/4, 2/7
Word, Lvl 2 .....	1/24, 2/22
Excel, Lvl 1 .....	1/18, 2/15
Excel, Lvl 2 .....	1/25, 2/28
PowerPoint, Lvl 1 .....	1/12, 2/14
PowerPoint, Lvl 2 .....	1/31, 2/29
Access, Lvl 1 .....	1/10, 2/8
Access, Lvl 2 .....	1/17, 2/17
Netscape, Lvl 1 .....	1/6, 2/3
Internet Marketing .....	1/6, 2/3
Website Dev, 1 & 2 .....	1/14, 2/11
FrontPage, Lvl 1 .....	call for dates
PageMaker, Lvl 1 .....	2/24 & 2/25
Act!, Lvl 1 .....	call for dates
MS Project, Lvl 1 .....	1/20 & 1/21
QuickBooks, Lvl 1 .....	coming in Jan
Train the Trainer Boot Camp .....	1/26
Train the Trainer Adv .....	1/27-1/28
Linux System Admin .....	call for dates

The most current lists of classes are posted on our website: **dgl.com**.

### DotComGuy: Alone Online

DotComGuy, an eccentric stuntman from Texas has become a volunteer shut-in with only an Internet connection linking him to the outside world. He's promised to stay in his house for a year and live through the net to prove e-commerce provides anything you ask for and that you never have to leave home. Details at [dgl.com/itinfo/2000/it000101.html](http://dgl.com/itinfo/2000/it000101.html).

### Subscriptions

To add or remove a subscription, call 410.290.7000. Previous editions: [dgl.com/docs/pce.html](http://dgl.com/docs/pce.html).